



## **5 Year Limited Warranty Coverage**

Pet Spa, LLC warrants your K9Spa Tub to be free of all major defects in material and workmanship for 5 years. This warranty covers the original buyer or original location installed. K9Spa's are used to wash only dogs and they are not meant to hold more than 4" of standing water; this warranty covers only this use of the product.

This warranty does not include normal wear and tear caused by dogs, nail scratches, chips, flaking, etc..., that happens before, during or after a bath by dogs. Damage caused by mishandling the product, dropping items into the tub, hitting the side of the tub or damage by restraints or restraint systems is not covered. Sitting on the edge or placing heavy objects on the edge is not covered. Do not use metal in or around the tub. Restraint systems such as chains will void this warranty.

It is your responsibility to protect your K9Spa. Your K9Spa must be fully supported underneath the tub, under the arm rests, under the entrance lip and the sides should be covered and protected from being pressed on; without this support and protection, your K9Spa warranty is void.

### **This warranty is LIMITED to the K9Spa Tub only.**

Within the warranty period, Pet Spa, LLC will repair or replace, free of charge your K9Spa Tub. Pet Spa, LLC will not pay for the removal/disposal of the damaged tub or the installation of a replacement tub under this warranty. All expenses other than the K9Spa tub are the sole responsibility of the owner, including but not limited to: installation, removal, materials, labor, sales lost, and all other liability. This warranty does not cover any other damages incurred by the owner/location such as plumber's estimates, contractor's repairs, time lost, sales lost, etc.... Damage to the building or facility is the responsibility of the owners.

Warranty financial limit is the original cost of the K9Spa paid by the buyer plus the original shipping paid by the buyer. Buyer must provide proof of payment. Pet Spa, LLC may choose to refund the original K9Spa Tub cost plus shipping back to the original buyer instead of repairing or replacing the K9Spa Tub.

The buyers must notify Pet Spa, LLC (K9Spa.com) 888-333-9786 of the problem in a timely manner, be able to provide pictures and immediately cease to use the damaged K9Spa unit until it has been repaired or replaced.