



Simply the best dog wash tubs!

10 Year Warranty Coverage

Pet Spa, LLC warrants your K9Spa to be free of all defects in material and workmanship for 10 years. This warranty extends to the original buyer or original location installed. K9Spa's are used to wash dogs/cats and they are not meant to hold more than 4" of standing water; this warranty covers only this use of the product.

This warranty does not include normal wear and tear caused by animals, nail scratches, chips, etc... or damage caused by mishandling the product or dropping items into the tub. Excessive damage by restraint systems is not covered. Your K9Spa must be fully supported underneath the tub, under the arm rests, under the entrance lip and the sides should be covered and protected from being pressed on; without this support and protection, your K9Spa warranty is void.

Within the warranty period, Pet Spa, LLC will repair or replace, free of charge your K9Spa unit. Pet Spa, LLC will not pay for the removal of the damaged unit or the installation of a replacement unit under this warranty.

This warranty does not cover any other damages incurred by the owner/location such as plumbers estimates, contractors repairs, time lost, sales lost, etc... Damage to the building or facility is the responsibility of the owners.

Warranty financial limit is the cost of the K9Spa paid by the buyer plus shipping.

The buyers must notify Pet Spa, LLC (K9Spa.com) 888-333-9786 of the problem in a timely manor, be able to provide pictures and immediately cease to use the damaged K9Spa unit until it has been repaired or replaced.